RevivalOps procurement pack

Vendor checklist · security · subprocessors · retention

Operator

RevivalOps (operated by MN Ventures — Sweden)
Contact: hello@revivalops.com

Last updated

February 2026

Legal entity

Legal name: MN Ventures (Sweden). Trading as: RevivalOps. Full legal entity details (org nr + registered address) are provided on invoices and in the signed agreement/DPA, or on request.

Invoicing

- Prices are ex-VAT (reverse charge where applicable).
- Invoice: PDF by email, sent on the call or shortly after.
- Payment: card or bank via invoice link; bank transfer by arrangement.
- Terms: Net 7 unless otherwise agreed.

Security overview (Week-1 posture)

- Access limited to the operator and any named subcontractor under the DPA.
- Data in transit: TLS (HTTPS). Data at rest: handled by subprocessors' storage encryption.
- No SOC 2 / ISO claims. Evidence available on request.
- Incident contact: hello@revivalops.com (notify without undue delay).

Full detail: revivalops.com/security · Subprocessors: revivalops.com/subprocessors

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Evidence available on request

- Executed DPA for your engagement (signed copy).
- Full legal entity details (org nr + registered address) on invoices and in the signed agreement pack.
- Operator identity verification for procurement and contracting (shared on request).
- Invoice template (sample) + sample export (redacted).
- Written retention / deletion confirmation on request (per DPA).
- Dated screenshot pack for this site release (sign-off set).
- Security headers scan output (production origin).
- Dependency vulnerability audit output (npm audit summary).
- Lighthouse export (Performance / Accessibility / SEO).

Data retention (default)

• Raw CRM exports: deleted or returned within 30 days after pack delivery.

• Pack artifacts: retained up to 90 days for support, then deleted.

• Earlier deletion available on request. Billing records retained as required by law.

Full detail: revivalops.com/privacy#data-retention

Subprocessors (current)

Vendor	Purpose	Location
Stripe	Payment processing and invoicing	EU / US
Microsoft 365	Email (Outlook) and calendar	EU
Vercel	Website hosting	EU edge / US
Cal.com	Scheduling and booking (served on cal.eu domain)	EU / US

Full list: revivalops.com/subprocessors

DPA

Public DPA template: revivalops.com/dpa. Signed DPA is provided when processing applies. Procurement requests: hello@revivalops.com.

No outcome guarantees. Process + timelines only.