

Trust Center

This file is a forwardable procurement summary. It excludes personal phone, home address, and public org number fields.

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Legal operator

Trading name: RevivalOps

Legal operator: MN Ventures (Sweden)

Public operator line: RevivalOps (operated by MN Ventures — Sweden)

Contact: hello@revivalops.com

Full legal details: Provided on invoice + signed agreement pack, or on request for procurement.

Security overview

Access to client data is role-limited and need-to-know.

Data is handled via approved tools listed on the subprocessors page.

Transport security is enforced by hosted providers and TLS in transit.

No outcome claims are made from security posture. We publish controls and response process.

Primary reference: [security.html](#).

Subprocessors

We maintain a current subprocessor list with purpose and location. Any additions or changes are reflected on the public subprocessor register.

Reference: [subprocessors.html](#)

Data retention windows

Raw CRM exports: delete or return within 30 days after pack delivery.

Pack artifacts: retained up to 90 days for support, then deleted.

Billing records: retained as required by law.

Earlier deletion: available on request.

Reference: [privacy.html#data-retention](#)

DPA request path

DPA template is public at [dpa.html](#) before contract signature.

Signed DPA accompanies contracted engagements when personal data processing applies.

Requests and legal review can be sent to hello@revivalops.com.

Reference: [dpa.html](#)

Incident communication stance

We publish current operating status and major incidents on the status page.

In case of material disruption, affected clients are notified through agreed channels.

Post-incident communication focuses on facts, timeline, impact, and corrective actions.

Reference: [status.html](#)

Process commitments (non-outcome)

Audit delivery target: 48–72h from intake completion.

Pilot operating target: first response within 2h during business hours, median time-to-invoice within 60 minutes after green-light call.

No outcome guarantees (replies, bookings, revenue).

Evidence available on request

Operator identity verification for procurement and contracting.

Incident communication template excerpt (facts, timeline, impact, corrective actions).

Access model evidence (role-limited handling examples and account controls).

Retention/deletion closeout procedure and receipt template.

Public system-test receipts (headers, endpoint tests, DNT, network, and cookie checks).

RevivalOps

Forwardable procurement summary for legal, security, and process controls.

Procurement

Pilot spec

Security

DPA

Subprocessors

Privacy

Data retention

Terms

Status

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